

Terms and conditions

These terms and conditions apply to your use of the '4th ride free' and 'First 2 rides free' offers shown below.

Definitions

The following words and phrases have the meanings shown next to them:

- "Visa" means [Visa International Service Association of 900 Metro Center Boulevard, Foster City, CA94404-2775] and Visacard means [a card that uses a Visa Product] trading as Visacard
- "Uber" means Uber BV of Meester Treublaan 7, 1097 DP Amsterdam, the Netherlands, Uber Portier BV of Meester Treublaan 7, 1097 DP Amsterdam, the Netherlands, and/or the Uber applications, websites, content, products, and services enabling access to request transportation and/or logistics services with independent third party providers of such services
- "You" means the holder of an eligible card which, depending on the offer, means a personal (non-business) Visacard credit card or Visa debit card issued in the Federal Republic of Nigeria.
- Please refer to the offer terms set out below for the eligibility requirements applicable to each offer.
- Ride means a single journey booked using the Uber app (excluding a journey that is booked using a Family or a Business profile).

Eligibility Criteria

If you don't currently have an Uber account, you'll first need to take the following steps in order to benefit from the offers:

- Download the Uber app from the Apple App Store (iPhone), Google Play (Android) or Windows;
- Create an Uber account (you'll need to read and accept Uber's Terms of Use and Privacy Policy); and
- Set your eligible card as the payment method.

General Terms

- The offers apply to use of the Uber app to book transport. They don't apply to any other Uber product, and can't be used in conjunction with any other Uber offer or promotion.
- Free rides are subject to the maximum value set out in the relevant offer terms. If you qualify for a free ride but your ride exceeds the maximum value, the excess will be charged to your eligible card. If your ride is less than the maximum value, you won't be able to carry over any unused value towards your next ride.
- Free rides must be within locations in the Federal Republic of Nigeria where Uber is available and are subject to the availability of Uber driver-partners.
- Free rides can't be sold or transferred, or otherwise redeemed for cash.

'4th Ride Free, Up To N 3000' Offer

- This is a Visa card offer, available if you hold a personal (non-business) Visa card credit card with one of the participating financial institutions listed below.
- Every 4th ride you complete and pay for while the offer is valid will entitle you to a free ride up to a maximum value of N 3000, as long as your eligible card is set as the payment method for all 4 rides. You won't have to do anything more to claim your free ride – the credit will apply automatically. You'll be able to see in the Uber app how many rides you've accumulated, and when you've qualified for a free ride.
- Your 3 accumulated rides can be in any location where Uber operates (inside or outside the Federal Republic of Nigeria). They can be of any value, as long as there's a charge to your eligible card for each of the 3 rides. You may be charged a minimum fare in some locations.
- Your free ride will always be the 4th ride, unless your 4th ride is taken outside of the Federal Republic of Nigeria – in which case your free ride will be the next ride you take within the Federal Republic of Nigeria. You won't be able to save up your free ride, for example to use for a longer journey.
- If you remove your eligible card as the payment method, any Uber rides you pay for by a different method won't count towards your 3 accumulated rides – but if you then re-add your eligible card, you'll pick up where you left off.
- All 3 accumulated rides need to be booked on the same Uber account. If you close your Uber account and open another one, any rides accumulated on the closed account won't be carried over to the new one.
- Rides paid for using a different payment method (even if you've loaded an eligible card) won't count towards your 3 accumulated rides.
- The offer is valid until 31 January 2019, so you'll need to take any free rides by that date. There's no restriction on the number or total value of free rides you can qualify for and take up to then.

- Visacard may make changes to these offer terms or withdraw this offer at any time before 31 January 2019, in which case you'll be given as much notice as possible. You'll still be able to take any free rides you qualify for before withdrawal of the offer, as long as you do this by 31 January 2019.

'First 2 Rides Free, Up To N 1200' Offer

- This is an offer from Uber, available if you hold a personal (non-business) Visacard or Visa debit card and you're new to Uber. In that case, you can benefit once you've created an Uber account (including acceptance of Uber's Terms of Use and Privacy Policy) as long as your Visacard or Visa debit card is set as your default payment method for your first 2 rides.
- This offer isn't available if you've previously held an Uber account, even if you've closed that account and set up a new one.
- The maximum value of each of your first and second free rides is N 1200. If your ride exceeds the maximum value, the excess will be charged to your eligible card. If your ride is less than the maximum value, you won't be able to carry over any unused value towards your next ride.
- To benefit from this offer, you'll need to enter the applicable code in the Uber app before you request your first ride if you're using your Visacard as the payment method. The code will then be applied for each of your first and second rides.

Participating Financial Institution	Promo Code
Zenith Bank	Zenith2018
Diamond Bank	Diamond2018
GT Bank	GTB2018
Access Bank	Accessbank2018
Stanbic Bank	Stanbic2018
EcoBank	Ecobank2018
Fidelity Bank	Fidelity2018
Sterling Bank	Sterling2018
Polaris Bank	Polaris2018
FCMB	FCMB2018
Skye Bank	SkyeBank2018

UBA	UBA2018
Standard Chartered Bank	SCBNG2018
FBN	FBN2018
Wema Bank	WEMA2018

- The codes have been provided by Uber strictly for use by Visacard or Visa customers who are eligible for this offer. Uber can refuse to honour them if they don't believe you're eligible.
- The codes will remain valid until 31 January 2019, so you'll need to take both of your free rides by that date.
- This is in addition to the '4th ride free, up to N 3000' offer.
 - If your first and second ride are equal to or less than the maximum value, then you'll start accumulating your 3 rides to get the 4th free from your next ride paid for by Visacard.
 - If your first and/or second ride exceeds the maximum value so there is a charge to your Visacard (whatever the amount), then it will count towards your 3 accumulated rides.

Getting In Touch

As a Visa cardholder of any of the participating banks any inquiries you have about the offer, Visacard or your card account generally should be directed to your bank.

If your question relates to the 'First 2 rides free, up to N 1200' offer, or to Uber or your use of the Uber service or app, please contact Uber's customer services via in-app support in the Uber app or at <https://help.uber.com/>.

If you think you've been charged incorrectly when you were eligible for a free ride, please get in touch with Uber. Uber is solely responsible for Uber products and services, and Visa doesn't provide any advice, confirmation or warranty in relation to them. Uber's own terms apply to your use of the Uber app.

Should any dispute arise in respect to the eligibility of the cardholder to the offers referred to herein, or in respect of any other issue in respect of this campaign, Visa, at its sole and unfettered, discretion shall consider the merits thereof and make a decision which shall be final and binding on the cardholder in respect of the campaign.

